

W.02113A.07-0551



0000090457

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 72773

Date: 11/4/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

David & Lisa

DeCicco

Account Name:

David & Lisa DeCicco

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Fountain Hills

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company.

Chaparral City Water Company

Division:

Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Chaparral City Water Company, Inc. W-02113A-07-0551

Received the following email:

We are not entirely sure when the last increase in monthly rates took place and do understand that companies need to make money. However, we feel that a 36.45 percent increase for average usage residential customers is too high at this time.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called customer and left a voice mail message acknowledging that we received their email today regarding their opposition to the proposed rate increase of 36.45%. I explained that their Opinion would be entered into the database for the record and that would be docketed so that the Commissioners will have an opportunity to read their comments prior to rendering their decision. FILE CLOSED.

11-4 E-mailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Chaparral City Water Company, Inc. W-02113A-07-0551.

End of Comments

Date Completed: 11/4/2008

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Arizona Corporation Commission
DOCKETED
[Signature]